

LOTTERY TERMS AND CONDITIONS

THE FOLLOWING ARE THE TERMS AND CONDITIONS OF THE AIR AMBULANCE SERVICE LOTTERY. BY COMPLETING THE PLAYER APPLICATION FORM AND/OR RENEWAL FORM, YOU AGREE THAT YOU HAVE READ AND UNDERSTOOD THESE TERMS AND THAT THEY WILL APPLY TO AND GOVERN YOUR PARTICIPATION IN THE LOTTERY. IF YOU DO NOT AGREE WITH ANY OF THE TERMS AND CONDITIONS, YOU SHOULD NOT ACCEPT THEM, IN WHICH CASE YOU WILL NOT BE ELIGIBLE TO PARTICIPATE IN THE LOTTERY.

1. The Air Ambulance Service Lottery (“the Lottery”) is a weekly subscription draw promoted by The Air Ambulance Service (“TAAS”).
2. TAAS is licensed by the Gambling Commission, non-remote society operating licence no. 000-041823-N-321680-001.
3. The person responsible for promoting the Lottery (“Responsible Person”) is Mr Andy Williamson, Hazell House, Burnthurst Lane, Princethorpe. CV23 9QA.
4. TAAS is assisted in operating its lottery by an External Lottery Manager (ELM), Tower Lottery Partnership Limited of Bank House, 16-18 Bank St, Walshaw, Bury, who is licensed by the Gambling Commission, Licence no 000-039807-N-319626-00.
5. The draw will take place every Tuesday at the offices of the ELM at the address set out in rule 4. Winning entries will be selected by means of random number generator software which has been examined and approved by an independent testing house approved by the Gambling Commission.
6. Each chance in the draw costs £1 per week.
7. Payment for tickets in the Lottery may be made by cheque or standing order.
8. Lottery subscriptions will be held in a ring-fenced holding account prior to each draw. We hold customer funds separate from TAAS funds. This means that steps have been taken to protect customer funds but that there is no absolute guarantee that all funds will be repaid. This meets the Gambling Commission’s requirements for the segregation of customer funds at the level: medium protection. Full details are available within our Social Responsibility in Gambling Policy which is available on the website, or by contacting TAAS at the address above.
9. Persons employed by TAAS, the ELM and their partners and persons living in their household are not eligible to participate in the Lottery.
10. Upon receipt of your player application form, TAAS will issue you with (a) unique ticket number(s) which will be entered into the draw each week. Your unique number(s) will be stored by TAAS together with your other details.
11. TAAS will store and process your data in accordance with the provisions of the Data Protection Act 1998 and subject to the terms of TAAS Privacy Policy, a link to which may be found at <http://www.theairambulanceservice.org.uk>
12. The winning numbers will be displayed on TAAS’s website, <http://www.theairambulanceservice.org.uk>
13. You may call TAAS on 0844 567 0844 to request a winners’ list. There is no need to check your numbers - if you are one of the lucky winners, TAAS will contact you as soon as possible by telephone or letter if you are a lucky winner.
14. No substitute will be offered for any prize in the Lottery.
15. TAAS reserves the right to reclaim any prizes issued in error.

16. Any prize unclaimed for a period of 6 months from the date of the draw will be deemed to be, and applied as if it were, a donation to TAAS.
17. The Lottery is only open to persons aged 16 and over.
18. TAAS has in place policies and procedures designed to minimise the risk of lottery tickets being sold to children. In particular, it reserves the right to carry out independent age verification before allowing any lottery ticket to be sold to a person who appears to be aged under 16.
19. If, on completion of age verification, the customer is shown to be underage, any stake paid will be returned but any prize that might otherwise have been won will not be paid.
20. TAAS is a member of the Lotteries Council, through which it contributes to the Responsible Gambling Trust, which carries out research into the prevention and treatment of problem gambling, public education on the risks of gambling and the identification and treatment of problem gamblers.
21. TAAS is committed to promoting a responsible approach to gambling. In particular, TAAS has a policy permitting those who wish to do so, to self-exclude from gambling for a minimum period of 6 months. A link to this policy, and to all the other policies of TAAS applying to the Lottery, may be found at <http://www.theairambulanceservice.org.uk>. Further support and advice may be obtained on the "Gamble Aware" website, <http://www.gambleaware.co.uk>.
22. TAAS's decision in any matter regarding the Lottery is final. TAAS will be bound by its Complaints and Disputes policy, a link to which may be found at <http://www.theairambulanceservice.org.uk>. Any unresolved disputes will be referred to the Independent Betting Arbitration Service ("IBAS").
23. It is each player's responsibility to keep TAAS notified of any change in address or telephone number. All winning cheques will be sent to the individual's address registered with TAAS as at the date of the draw in question.
24. TAAS cannot accept any responsibility for any loss, delay or theft of any payment or communication sent by post, direct from a bank or building society, fax or email.
25. TAAS reserves the right in its absolute and sole discretion to reject an application to enter the Lottery or to terminate an individual's entry, subject to acting reasonably at all times.
26. If you are a lucky winner, your name will be used in promotional material unless you inform TAAS by calling them on 0844 567 0844 or by emailing them at enquiries@theairambulanceservice.org.uk that you do not wish your name to be disclosed. You may, however, opt out of your location being disclosed by ticking the appropriate box on the player application form.
27. TAAS may change the rules of the Lottery at any time and at their discretion but will post the new rules on their website, <http://www.theairambulanceservice.org.uk> before the changes take effect.
28. Players may withdraw from the Lottery at any time by calling TAAS on 0844 567 0844 or by emailing TAAS at enquiries@theairambulanceservice.org.uk. If you pay for your lottery tickets by standing order and you wish to withdraw from the Lottery, you should in addition ensure that you cancel your standing order.
29. Refunds of unused portions of monthly, quarterly or annual subscriptions may be made. Please allow up to 4 weeks for a refund to be processed.

30. Should you require further information about the Lottery you should contact the promoter, TAAS, on 0844 567 0844 or by emailing them at enquiries@theairambulanceservice.org.uk.