



# Self-Exclusion Form

## Request form to Self-Exclude from Gambling with The Air Ambulance Service

This form is to self-exclude from our seasonal raffles and weekly lottery and any other gambling product that is promoted by The Air Ambulance Service. The self-exclusion will come into effect two days from the date the form is received (not the date the form is sent/posted).

There are three ways you can complete this form:

- You can complete the form and send to us via email at [enquiries@theairambulance.org.uk](mailto:enquiries@theairambulance.org.uk)
- You can complete a printed form and send to use by post to:

The Air Ambulance Service  
Supporter Experience Team  
Blue Skies House  
Butlers Leap  
Rugby  
CV21 3RQ

- Or you can call our team on 0300 304 5999 and a member of the team will complete the form with you over the phone.

Supporter reference number (if known)	
Title	
First Name	
Surname	
Address (with Postcode)	
Telephone number	
E-mail	
Any additional information	
I wish to exclude for a period of:	
1 year	<input type="checkbox"/>
2 years	<input type="checkbox"/>
5 years	<input type="checkbox"/>

***I hereby request that The Air Ambulance Service exclude me from any further gambling activity for the period stated by myself. I understand that a member of The Air Ambulance team will contact me to confirm that this has been actioned if sent by email or post.***



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**The Air Ambulance Service Self-Exclusion procedure is as follows:**

- We will update your records within two days of receiving your completed self-exclusion form. We will then stop sending you marketing material related to gambling.
- Your name and details will be held on a self-exclusion register for the period of self-exclusion.
- You must choose to self-exclude for a specific period, between one year and five years.
- You cannot participate in any of the charity's gambling activities until the end of your chosen exclusion period.
- You can extend your period of exclusion in twelve-month periods.
- We exclude you for the requested period regardless of whether you ask to gamble again in that period. We will also automatically exclude you from all gambling marketing for a total of seven years unless in the time between your self-exclusion period and the end of seven years you take positive action to let us know you wish to gamble again.
- If you wish to consider Self-Exclusion further or contact the gambling help facilities, then you can come back to The Air Ambulance Service with a new completed Self-Exclusion Form.
- If you want to end your Self-Exclusion after your selected term of exclusion, you must contact the Supporter Experience Team by phone or in person (you will not be able to do this online). You will have a one-day cooling off period after we have received contact from you.

***I confirm I have read The Air Ambulance Service procedure for self-exclusion above and I understand the consequences of self-exclusion***

Date \_\_\_\_\_  
Signature (Print name) \_\_\_\_\_

If you wish to resume gambling with The Air Ambulance after the Self-Exclusion period selected has ended, you will need to do so by calling our Supporter Experience Team on 0300 304 5999 (this cannot be done online).