



QM-101-Environmental Management Policy

Version No: 1.0

Effective date: 01/04/2020

1.0 Policy & Eligibility

1.1 Purpose

This policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programmes and targets.

Environmental management is an essential part of the quality process and to ensure this fulfilled all employees are required to ensure they are aware of environmental management and its impact on customer service and of the products or service in which we provide.

To ensure the charity maintains its awareness for continuous improvement, environmental management is regularly reviewed by the Process Owners to ensure it remains appropriate and suitable to our business. Environmental Management is subject to both internal and external audits.

1.2 Scope

This Policy covers all of The Air Ambulance Service.

2.0 Process Admin

2.1 Approval

Process Author	Nigel Calladine
Process Owner	Emma Peake
Issuing Authority	Nigel Calladine

2.2 Reason for issue

Effective Date	Version No	Reason for issue
01/04/2020	1.0	Initial issue



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3.0 List of contents

N/A

4.0 Policy

- The management System shall be compliant with the ISO 14001 Environmental Management standard.
- Specific, measurable, achievable, relevant and timely (SMART) quality metrics will be identified and monitored through all areas of The Air Ambulance Service.
- We will ensure the reduction of hazards, prevention of injury, ill health, protection of the environment, sustainable resource use, climate change mitigation and adaption, the protection of biodiversity and eco systems are measured and acted on accordingly through the application of our Aspects and Impacts Register.
- Environmental considerations will be taken into account in every major business decision
- We are committed to designing, improving and operating our premises for maximum energy efficiency.
- All new and replacement equipment, including heating, cooling or other energy use items will be co-selected on the basis of low energy use and environmental impact.
- We are politically active in diverting clothing items from landfill, we are stakeholders in the Sustainable Clothing Action Plan (SCAP) Roadmap to avoid clothing into landfill.
- Staff and Volunteers are actively encouraged to engage with our environmental policy through telematics data, personal carbon consumption and work place awareness initiatives and recycling initiatives
- Major Environmental events shall be subjected to a formal root cause investigation that will include actions to prevent reoccurrence.

5.0 Supporting information

NA

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5.1 Definitions / Acronyms

Abbreviations/Acronym	Definitions
ISO	International Standards Organisation

5.2 Supporting Documentation

BM – 101 Business Management

5.3 References

Document Reference Number	Document Title
ISO 14001	Environmental Management
ISO 9001	Quality Management

5.4 ISO Clause cross reference

ISO 9001 Clause 4 Context of the Organisation

ISO 9001 Clause 5 Leadership

ISO 14001 Clause 5 Leadership