



Trustees' report and financial statements

FOR THE YEAR ENDED 31 DECEMBER

2019



The Air Ambulance Service
SAVING LIVES

Contents

1	Chairman’s statement
2	Chief Executive report
15	Trustees’ annual report
24	Independent Auditor’s report to the members of The Air Ambulance Service
26	Consolidated statement of financial activities
27	Consolidated balance sheet
28	Charity balance sheet
29	Consolidated statement of cash flow
30	Notes to the financial statements

Chairman’s statement



Our Vision is simple – to ensure children grow into adults, for adults to live longer and for families to stay together, as bereavement through trauma becomes rare. And as Chairman of the Charity, I believe we have excelled in pursuit of this shared objective in 2019 by clearly demonstrating our Values of Courage, Creativity and Compassion.

I am delighted the Charity continues to achieve excellence both financially and operationally. This has resulted in continued development of our lifesaving services across our national children’s transfer service as well as our Helicopter Emergency Medical Services (HEMS) within our regions. This is only made possible by the wonderful support and generosity of the public together with the dedication, skill and enthusiasm of staff and volunteers in all areas of operation.

The Charity leads the way in the delivery of critical care and inter-hospital transfers but the hard work is far from over. The Charity has set itself significant targets for 2020 including the replacement of its HEMS fleet and working closely with stakeholders within the NHS to identify opportunities to provide enhanced and additional support at no cost to the NHS. In order to meet our patient need our financial targets also have to be substantial but I’m extremely confident that, together with our supporters, we can achieve these aims as we work towards our 40,000 mission milestone.

This is my first report as Chairman and I would like to honour the service of my predecessor, John Williams, who served for the constitutional three terms of three years and will continue to serve the Charity as a Trustee. We also saw strong additions to the Board of Trustees in 2019 with the appointment of Adam Newman, Anil Majithia, Deborah Atkins, Dr Faisal Jaffri and Maggie Bradley.

To strengthen the Charity’s governance further, the Board of Trustees will be introducing a specialist sub-committee structure which will support key departments within the Charity. I look forward to working with these committees to help drive the Charity and the work that it does to even higher levels.

Every day our charity is tasked with a unique set of missions that our rapid response services work tirelessly towards as they endeavour to save lives and alleviate suffering. We are only able to do this because of the support we receive and I would like to take this opportunity to thank the public for the difference they have made to tens of thousands of lives the Charity has touched.

Chris Faircliffe

Chris Faircliffe
Chair of Trustees

Chief Executive report



I am pleased to report an excellent year for the Charity in 2019, as always it had its challenges but yet again our staff, our volunteers, our clinical partners and our supporters all rose to them.

Our purpose is to save lives and we do that by providing the best emergency medical services with rapid response capability by air and land. We respond to trauma and medical emergencies with our local air ambulances for Warwickshire and Northamptonshire and for Derbyshire, Leicestershire and Rutland and we respond to critical care transfer and retrieval needs for seriously ill children across the UK with our Children's Air Ambulance service.

All of our services are funded entirely by voluntary donations and by the trading and fundraising activities we undertake. This ethos remains at our core, we are there to work alongside and help the NHS and do so without the need for using their available funds.

The impact we make with those services is to keep people alive, keep families together, to let children grow and to enable the NHS to carry out more work than they would have been able to.

We also impact on our communities by creating jobs, taking actions to improve the environment, bringing people together as volunteers and creating worthwhile training and experience opportunities.



ABOVE: Some of the families we've impacted at our Lambeth Palace event

We have had another very successful year financially and I thank everyone involved in all our income generation activities. Yet again we have hit a record high of income and as always we do three things with this,

we invest more into our operational services, more into developing staff and volunteers and more into our future financial stability to protect all the service budget needed for the future.

We are an organisation steeped in the Values of Courage, Creativity and Compassion that have served us well over many years. Every time a doctor or paramedic sets out on a mission they can never be sure what they will face and what the eventual outcome will be. Sometimes they will see things that can be deeply upsetting and sometimes terribly shocking but there will never be any hesitation on responding when someone needs our help. That's Courage and so is the willingness of staff and volunteers to try new ways of fundraising and new ways of making our charity better and better. Only a fool would think they have ever achieved everything, our ethos is continual improvement and always striving to do more and better and it takes Courage and Creativity to do that.

The Compassion is in everything we do, people don't come to us for their benefit, we all join together to help others because we care a great deal about our society. We support each other and we will go out of our way when needed. The best example being the transferring of a small child at the end of its far too short life in order that the family could spend their last days together. It meant two pilots giving up their own Christmas Eve and Christmas Day to ensure this baby was at home for the final time. A second thought would not have entered their heads in undertaking that mission, that is how we are and that is who we are.

THIS PAGE:
Serving customers at our Stow-on-the-Wold shop



Warwickshire and Northamptonshire Air Ambulance (WNAA)

These two counties are served by an AgustaWestland 109 Grand helicopter and a rapid response land vehicle that respond to requests by our NHS Ambulance Trust partner, West Midlands Ambulance Service (WMAS), to assist with major trauma and medical emergencies.

Both the helicopter and the car will be crewed with a doctor and paramedic of the highest clinical standards and dedication. The helicopter is leased from Sloane Helicopters based in Northamptonshire who also provide the pilots.

In 2019 we attended 1,607 missions, 884 by helicopter and 723 by our Critical Care Cars. Of these 583 were road traffic collisions (RTC).

WNAA	TOTAL
RTC	583
MEDICAL	442
SPORTS	65
FALL	169
INDUSTRIAL	19
OTHER	329

Our work, of course, is not about statistics but of real people.

To mark the second anniversary of being flown by WNAA 13-year-old Rosie Jeffs climbed to the top of Mount Snowdon to raise funds for the charity she – and her family – credit with saving her life.

For a teenager who was told at various stages in her recovery from life-threatening multiple injuries that she would never ride a bicycle again and would have to wait a long time before playing sports, completing the seven-hour trek to the summit and back down was an amazing achievement.

Rosie has defied doctors since she was involved in an accident in April 2017 when she was thrown off the back of her dad's motorcycle when he had to brake suddenly.

She and her 16-year-old brother Thomas often went out for rides with their dad, Jamie, and always wore protective clothing and helmets. But when Rosie was thrown off the back of the motorcycle to the opposite side of the road she landed with such force the safety kit wasn't enough to prevent her sustaining horrendous injuries.

She suffered 10 breaks and fractures to her right femur, tibia, fibula; her left shoulder; her pelvis and jaw.

Rosie's mum, Syreeta, and brother drove to the scene of the accident after receiving a phone call from Jamie to say what had happened. She says: "When we got there paramedics from the land ambulance were cutting off Rosie's protective gear. I remember there was a bone sticking out of her leg. After about 10 minutes the air ambulance appeared in the sky and landed in the grounds of a large house nearby.

"Rosie was losing a lot of blood – we found out later that her life expectancy was only about 45 minutes.

"The air ambulance crew sedated Rosie, made her comfortable and got her into the helicopter. I was able to fly with her and we arrived at Birmingham Children's Hospital in just seven minutes.

"If she hadn't got to a hospital so quickly she would have bled to death from her internal injuries."

A medical team were waiting at Birmingham and as soon as the doors of the air ambulance opened they started treating Rosie. She was taken to intensive care and given a blood transfusion and full-body scan.

After a seven-hour surgery on both legs, Rosie was in hospital for a month during which time she had an operation to put plates in her femur, tibia and fibula. Syreeta stayed with her daughter every day and Jamie and Thomas moved into family accommodation near the hospital.

When she was discharged Rosie was in a wheelchair which meant the family had to convert their dining room into a temporary bedroom for her.

However, the plucky young lady was determined not to be held back by this and continued to do everything she enjoyed including day-trips to the seaside and drama summer-camps!

She had to take her SATS exams at home but was able to return to school – still in a wheelchair – three months after the accident.

"Everything was difficult and it was a struggle for us as a family. We had always been very outdoorsy and being confined to the house was very hard for Rosie" says Syreeta.

Rosie has had to undergo two further operations to remove screws and plates when her broken bones healed. Over time she went from being in a wheelchair to using a zimmer frame and then crutches and a walking stick.

BELOW:
Rosie Jeffs at the summit
of Mount Snowdon



She's now back to full health: playing hockey, enjoying taking part in dramatic productions and riding – to name a few of the activities she enjoys.

The Snowdon climb in April was set as a challenge to keep her motivated during her long recovery period and physiotherapy sessions.

"The air ambulance saved my life and I wanted to do something to say thank you. Whenever I see it flying overhead I blow it a kiss" says Rosie.



BELOW:
Phil and Mandy visited the DLRAA Base at East Midlands Airport to thank the crew who treated him



Derbyshire, Leicestershire and Rutland Air Ambulance (DLRAA)

These three counties are served by an AgustaWestland 109 Grand helicopter and a rapid response land vehicle that respond to requests by our NHS Ambulance Trust partner, East Midlands Ambulance Service (EMAS), to assist with major trauma and medical emergencies.

Both the helicopter and the car are crewed with a doctor and a critical care paramedic of the highest clinical standards and dedication. The helicopter is leased from Sloane Helicopters, based in Northamptonshire, who also provide the pilots.

In 2019 we attended 2,325 missions, 901 by helicopter and 1,424 by our Critical Care Cars. Of these 702 were RTC's.

DLRAA	TOTAL
RTC	702
MEDICAL	784
SPORTS	81
FALL	187
INDUSTRIAL	25
OTHER	546

Here is an example of how our work makes a positive impact on people's lives:

Lying on his bedroom floor, after suffering a cardiac arrest in his sleep, Phil Hlland showed no signs of life for 26 minutes. He had been given CPR – firstly by his wife Mandy and then by paramedics – and shocked with a defibrillator twice before there was a flicker of activity on the electrocardiogram machine monitoring his condition. This signalled the return of a weak pulse and the start of a long journey towards recovery.

To stabilise Phil before going to hospital, the DLRAA doctor and critical care paramedic present put him into a medically induced coma. This is normally only carried out in a hospital environment but the air ambulance crew had the clinical expertise to carry out the procedure which Phil – from Spondon, Derbyshire – credits with saving his life.

"Despite the amazing efforts of everyone else who attended me, I don't think I'd be alive today if I wasn't put into a coma. My cardiologist has told me that my chances of surviving were only 0.15 per cent. It really is a miracle that I'm still here" he says.

The DLRAA doctor and critical care paramedic had arrived at Phil's home in the charity's Critical Care Car.

The car was used for this mission instead of the helicopter due to the time of day – the helicopter is not available early mornings or during the hours of darkness so having the car as well means there is 24-hour critical care cover available.

It was decided to put Phil into an induced coma to give his heart and brain a chance to recover. Even with good CPR – as happened in Phil's case – there is reduced blood flow to the brain and it can take several days for it to fully recover.

The air ambulance team then accompanied Phil in the land ambulance to Royal Derby Hospital where he spent a month recuperating and having further treatment.

During this time he was transferred to Nottingham City Hospital to have an implantable cardioverter-defibrillator fitted and the device now regulates his heart 24 hours a day and will provide an immediate shock to the heart should Phil ever have another cardiac arrest.

When Phil had the cardiac arrest in August 2017 he was asleep in bed just before 8am when he suddenly gasped, lurched forward and lay back down again.

Mandy, who had been trained in CPR (cardiopulmonary resuscitation) called 999 and pulled Phil onto the floor to start working on him. She was supported by the EMAS call handler who talked her through the process until the land ambulance arrived.

"If Mandy hadn't been lying in that morning and had got up 15 minutes earlier like she normally did, I would have died. She did CPR on me for about ten minutes and kept me going" says Phil.

Mandy adds "I just went into robot mode. I didn't really panic, I just knew I had to get him on the floor and do as much as I could to stop him dying."

Phil's only side effects since it happened are short-term memory loss and chronic tiredness.

"It could be so much worse and I am grateful that's all I suffered" he says.

Now working as a part-time factory floor manager, Phil used one of his non-working days to visit the DLRAA base at East Midlands Airport to thank the crew who treated him.

He was reunited with critical care paramedic Karl Bexon who was on duty with Dr Matthew Wyse when Phil was put into the induced coma.

Phil and Mandy handed over gifts for them both and a thank you cake to be shared with all the local air ambulance crew.

"It was a team effort to save my life and I am very lucky that everyone came to my aide so quickly. It's important to both of us to be able to shake hands with those people and say thank you. It's the least we can do" says Phil.

"I hope my story inspires anybody who doesn't know how to do CPR to find out. I am living proof that lives can be saved by CPR and defibrillators – and everybody should know how to use both" he adds.

Children's Air Ambulance (TCAA)

This is a national service covering all of the UK as and when required. It works in partnership with all the major specialist paediatric intensive care teams based in all the best-known children's hospitals.

The role of TCAA is to ensure the quickest, safest transfer and retrieval of critically ill babies and children and to ensure the doctors and nurses attending them have available the best equipment to meet all the clinical need.

We operate two AgustaWestland 169 helicopters for this service based in the North and South of the country in Doncaster and Oxford. This enables us to respond to all parts of the UK in rapid time.

In 2019 we attended 124 missions but the tragic events of early 2019 in Leicester where a private helicopter was involved in a fatal accident meant that some availability was lost due to the necessary enforcement of additional checks to the aircraft which is compulsory after such an incident. Nevertheless, we maintained a fully functioning service at most other times in the year and were able to make a positive impact on this work



ABOVE:
The 10 Clinical Partner Teams TCAA works with

RIGHT:
Edith shown celebrating her recovery with the Children's Air Ambulance

When six-year-old Edith needed specialist nursing after an emergency operation to remove her appendix TCAA flew her to a paediatric intensive care unit 75 miles away.

Edith had been taken by land ambulance from her home in Canterbury to the Queen Elizabeth The Queen Mother Hospital in Margate with a high temperature and complaining of feeling unwell. It was only a year since she had recovered from meningitis and her family were very worried about her health again.

Initially she was given intravenous fluids but her condition didn't stabilise so she was transferred to the hospital's high dependency unit where an ultrasound scan revealed that her appendix had burst.

Edith urgently needed an operation and TCAA was mobilised to fly from our base in Oxford to collect colleagues from the South Thames Retrieval Service (STRS) and fly them to Margate to accompany Edith back to King's College Hospital, London – where there is a specialist paediatric department – for surgery.

But her condition was rapidly deteriorating and her kidneys had started to shut down so surgeons at Margate performed an emergency appendectomy. They found that her appendix was gangrenous, which explained Edith's rapid decline.

The STRS team arrived on the helicopter while Edith was still in surgery. When she came out of the operating theatre they stabilised her ready for the flight back to London.

"Everyone was very reassuring and explained what was going to happen when she came out of the operation. They answered all our questions and we were relieved to know that she would be in good hands and be taken to the specialist post-operative care she needed as quickly as possible" says Edith's mum Alex.



Alex was able to see her daughter and give her a kiss before she was put into the helicopter – which acts as a flying intensive care unit – for the 33 minute flight to London.

Edith's dad Jeff travelled with her.

"It took a while for the team to get Edith into the helicopter but I was told what was happening and kept informed every step of the way until the helicopter took off which was very reassuring. I watched it fly away and then drove to London to join them at the hospital" says Alex.

The road journey took her three hours.

Edith was kept in an induced coma at King's for one and a half weeks while her body recovered from the surgery. During this time her parents stayed in a family centre near the hospital and between them kept a 24-hour vigil at Edith's bedside.

Their eldest daughter Abigail (12) was looked after by relatives but she was able to see her sister when she regained consciousness.

After another week in hospital Edith was discharged and had some time resting at home before going back to school. She has made a full recovery and is very proud of her operation scar – which she thinks makes her a superhero!

Ironically a few months before Edith was flown by the Children's Air Ambulance, Alex and Jeff signed up for our lottery which raises funds for the Charity.

"We had no idea then that we would soon get first-hand experience of what the Charity does. We now have a real appreciation of the amazing difference TCAA makes to families like ours and we will always be grateful.

We are hoping to organise a Crazy Hair Day at Edith's school to raise funds for the Children's Air Ambulance as a way of saying thank you for helping her," says Alex.



Our People

Our front line services are all supported by a dedicated team of staff providing the infrastructure and support required to maintain the services free of charge to NHS and patient.

These are the people who work tirelessly in the background away from the spotlight ensuring that the Charity meets all of its regulatory compliance, sound financial management, up to date accurate policies, people provision, training and development and of course the income generation.

We have built on our internal infrastructure within key areas and a heavy focus on our people. At the end of the year, we employed 358 staff and 1,001 volunteers are regularly committing their time to us in varying roles spanning our organisation. Wellbeing, building on our Governance, strengthen internal policies and investing in training have all been key internal focuses for us.

The charity has developed new initiatives and strengthened our policies:

- Mental health with the creation of Mental Health First Aiders, and launching our first employee wellbeing plan
- Increased Safeguarding policies and regular monitoring
- Introducing our Green Strategy whereby we have set out our policies and procedures to reducing our environmental impact and operating effectively
- The Trading Company successfully achieved re-accreditation for ISO 14001 Environmental and 9001 Quality Management and started roll out across the organisation as a whole
- Committing to an 18 month management development programme training our senior management team to level 7 in the CMI Strategic Management and our line management to level 5 ILM in Management

Internal and external communications have been improved with the creation of the staff Our Voice initiative, the creation of the Just Landed newsletter, use of SharePoint as a staff communication tool and enhanced website and social media output that is relaying the work of the whole charity. For our volunteer network we have introduced a centralised management team, the Volunteer Hub, as well as a portal to improve communication and accessibility to the Charity's resources.

Income generation

Everyone involved has exceeded expectations and generated a record income of £28.9m. This represents a superb effort and is a clear validation of the quality of the Charity and what it provides.

Our children's club, #TheCrew, reached a membership of 250 with plans to greatly increase these numbers in 2020. The formation of a new appeal board in Doncaster and a very successful first event in July generated £20,000 from a race day. We also saw a huge donation of £77,380 from the Delta Academies schools across Yorkshire and Humberside, this was a fantastic first effort which is being repeated in 2020.

There were some very notable individual donations and some outstanding company efforts and as always our volunteers were at the forefront of our work raising funds and awareness

Income from legacies and trusts continued to grow in 2019 and our mailing campaigns generated in excess of £1.25m.

Community fundraising had an excellent year with an income of more than £2.1m. We have invested in community fundraising in all our local air ambulance counties as well as in London, Oxford, Doncaster, Merseyside and Cheshire for TCAA with plans to cover all of our clinical operating areas by the end of 2020.

Some particular highlights were the Lambeth Palace garden party in July which raised £28,000 as well as generating huge broadcast, print and social media coverage including a significant spot on the popular daytime TV programme This Morning which was seen by five million viewers.



LEFT: Brian May and Anita Dobson meet Children's Air Ambulance pilots

BELOW: Cheque presentation with the Delta Academy schools

OPPOSITE: Television doctor, Dr Ranj, meeting patient Blaize Dix at Lambeth Palace



Our Retail and Trading Company had another excellent year and at the end of 2019 we had 56 shops trading. It saw us open the first two genuine charity superstores in the UK with Alfreton opening on 21st February and Doncaster on 22nd October. Both stores include The Landing Pad café, children's play areas and a donation station. Diversifying our retail proposition, this gives us the opportunity to embed ourselves in the community and offer an enhanced shopping experience for our customers.

2020 will see further stores open in the North West and expand further within our local air ambulance counties, focusing on our larger format stores.

RIGHT: An example of the individual giving appeal from December 2019

Our Reuse department continues to thrive, expanding and growing our textile bank operation, and building on our asset recovery business. We were awarded with the 'Innovation and Technology' award through the Charity Retail Association for this new area of growth.



THIS PAGE:
Charity ambassador, Paul Elliot, at the
opening of our charity superstore in
Doncaster



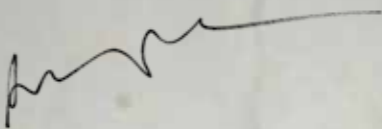
Our Values

We live and thrive with our three Core Values of Compassion, Courage and Creativity and it really does manifest itself in many ways, large and small.

Our back-office support staff in Finance, HR, Administration, and Supporter Care all continually drive to make things better and there is many an unsung hero in these teams that don't get the limelight of front line operations and high-profile fundraisers but remain an integral part of our charity. No single part of our diverse, complex and ever growing operations can function without the other and I pay a sincere tribute to all our staff and volunteers for all that they do.

Our ethos remains and has been the same since 2003 when we began, to deliver excellent patient care, do more of it until no more can be done, be brave and challenging but always with respect.

As we proved with TCAA it is always better to do what is right, rather than what is easy, popular or safe. It is the duty of the voluntary sector to make an impact and that is what we do.



Andy Williamson
Chief Executive



Trustees' annual report

for the year ended 31 December 2019

The Trustees are pleased to present their annual report together with the consolidated financial statements of the Charity and its subsidiary (the Group) for the year ending 31 December 2019 which are also prepared to meet the requirements of a Directors' report and accounts for Companies Act purposes. The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

Legal and administrative information

Charity name
The Air Ambulance Service

Charity registration number
1098874

Company registration number
04845905

Registered office
Blue Skies House
Butlers Leap
Rugby
Warwickshire
CV21 3RQ

Independent Auditors
Cooper Parry Group Limited
One Central Boulevard
Blythe Valley Business Park
Solihull
West Midlands
B90 8BG

Bankers
Barclays Bank PLC
Meridian Business Park
Leicester
LE19 1RP

Structure, governance and management

Principal activities

The principal activities of The Air Ambulance Service (TAAS) are the relief of sickness and injury and the protection of human life, principally (but not exclusively), by the provision of an air ambulance service.

Statement of public benefit

The Trustees confirm that they have complied with the duty in section 17 of the Charities Act 2011 to have regard to the Charity Commission's general guidance on public benefit, Charities and Public Benefit.

TAAS' charitable objects are stated within its memorandum and articles of association and as such the Trustees ensure that the Charity's activities are carried out for the public benefit through its strategic priorities. This is done primarily through the delivery of services by the provision of an emergency and TCAA service. This report allows us to show how our charitable funds are spent and the impact and benefits that has on those requiring our services, as well as the wider impact on the communities we operate in.

Our fundraising standards

As a charity reliant on voluntary income we take an active and responsible approach to our fundraising. We are registered with the Fundraising Regulator and are firmly committed to ensuring we are compliant with their Code of Practice.

Our fundraising activity is carefully planned and all supporter data on our fundraising database is governed by strict consent, unsubscribe and complaints processes. Oversight of these processes is carried out by an internal Data Protection Officer, ensuring we are kept up to date with new legislation as well as supporter feedback.

The Charity is committed to providing an excellent service to supporters and retail customers but we recognise that occasionally things don't always go according to plan. With this in mind, we encourage complaints and suggestions to help shape the ongoing development of our services and the way in which we work with our supporters.

Company status

The Charity is a company limited by guarantee (registration number - 04845905), and as such has no share capital. The company is governed by its Memorandum and Articles of Association which were adopted in February 2013 and updated in November 2019. The liability of the members of the company, as set out in the Memorandum of Association, is limited to £1 per member.

Board of Trustees

The Trustees of the charitable company, who are directors for the purpose of company law, who served during the year and up to the date of this report are set out as follows:

Mr M Burgoyne
(resigned 4th March 2020)

Mr C M Faircliffe
(Chair)

Mr R D Jones

Mr J L Williams

Mr P Holdcroft

Mr N Bandtock

Mr P Whatmore

Mrs M Bradley
(appointed 17th March 2019)

Mr F Jaffri
(appointed 11th September 2019)

Mr A Majithia
(appointed 11th September 2019)

Ms D Atkins
(appointed 20th November 2019)

Mr A Newman
(appointed 20th November 2019)

During the year end and in line with our constitution, John Williams stepped down as Chairperson, though continues to serve as Trustee and was replaced by Chris Faircliffe.

Directors are selected against pre-determined skills criteria designed to ensure that the Board has the necessary knowledge with which to direct TAAS.

Key Management Personnel:
Senior Management Team of TAAS and its subsidiary at the year end:

A Williamson
Chief Executive Officer (CEO)
E Peake
Director of Retail/Trading
K Tailor
Director of Finance
R Clayton
Director of Operations

Trustee and Director induction and training

Trustees are inducted to the organisation on appointment and are briefed as appropriate. As part of ongoing training, Trustees have received formal charity law updates, strategic sessions and presentations in relation to operational requirements during the year.

Organisational structure

TAAS Board of Trustees meets at least four times per year to oversee the development of the Charity and the work of the Senior Management Team.

TAAS Trading Company Board also meets at least four times a year, to oversee the work and development of the trading subsidiary.

There is a Finance Committee which considers matters of finance, audit, governance and control for both the Charity and the Trading Company. The Finance Committee meets two weeks prior to the Boards so that the committee can report the discussions and actions arising from their meeting. Since the year end the reporting structure has been reviewed and additional committees are being set up to enhance reporting processes.

The Trustees are responsible for the control over all activities and authorise all major transactions of the charitable company and its subsidiaries. Day to day activities are overseen by the CEO and the Senior Management Team on a delegated basis.

Pay policy for senior staff

The Trustees consider the Senior Management Team comprise the key management personnel of the Charity in charge of directing, running and operating the Charity on a day to day basis. The pay of the senior staff is reviewed annually by the Finance Committee, who also act as the remuneration committee and is reviewed based on performance and average earnings across the sector.

Risk management

A detailed risk management process is in place in respect of clinical operations, which is in accordance with the Care Quality Commission (CQC) guidelines and advice. In addition a wider organisation focussed risk management process is in place and is monitored regularly by the Senior Management Team and Board.

In line with best practice and the requirements of the Charities SORP (FRS 102), the Trustees have reviewed all major potential risks for the Charity and taken appropriate measures to mitigate their impact.

Objectives and activities

The objects of the charitable company have not changed and are as stated earlier under the principal activities.

The activities of the Charitable company continue to be:

- The delivery of HEMS, a trauma service responding to road accidents, falls of many kinds, medical emergencies, injuries received in remote locations and many other scenarios. These services are based in Warwickshire, Northamptonshire, Derbyshire, Leicestershire and Rutland

- The delivery of TCAA, a hospital to hospital paediatric transfer service. This is a national service and involves liaison with critical care hospitals and paediatric retrieval teams across England.

Our work makes a difference to people, to communities and to society as a whole. Our responsibility is far reaching. The obvious impact is on saving lives, improving clinical outcomes and being able to react quickly and efficiently to emergencies but our influence is also able to challenge, and when necessary, try to change government policies on health; we are able to innovate in clinical care, challenge the boundaries that often exist in state run services and invest heavily in the development of the people who deliver that care.

Our primary purpose is healthcare and we will lead the way in our chosen fields of operation in trauma and medical emergencies via our HEMS services and in the innovation and development of the unique critical transfer and retrieval service that is TCAA. However our reach goes much further in our impact on society. We are a significant employer and contributor to our local economies; we are a socially responsible organisation that values the very communities that support us. Our expertise is made available to smaller charities, to education establishments and to organisations with similar goals. We care about our environment and we must use our abilities to change, shape or challenge the voluntary sector as a whole for genuine public benefit.

We are an organisation that engenders pride and purpose in every individual associated with us.

Strategic report

Achievements and performance

Overview

The voluntary sector continues to face a challenging climate, however our finances have continued to be well managed throughout 2019, supporting the organisation through a period of positive change and maintain a strong position to deliver our current plans and keep investing in our long-term sustainability. We have experienced continued growth of our retail operation which has meant that we have not just sustained our income but have grown and developed over 2019. This achievement has been possible by opening new shops and continuing to manage costs in accordance with the levels of income being achieved.

Our retail operation has now risen to 56 outlets across the country, each reflecting the part of the organisation local to their area. We are also growing our internet and recycling activity with the number of clothing banks on various sites growing rapidly.

We continue to be at the forefront of service development and continue to achieve our aspiration of having full doctor cover on both of our HEMS services. We have developed our clinical expertise and continue to be registered with the CQC achieving all the required standards.

TCAA goes from strength to strength as we now have 10 Clinical Partner Teams working with us and obtaining their own stretcher equipment that has been uniquely developed and is certified by the Civil Aviation Authority. The time saved on air transfer rather than road transfer is recognised as being significant and as well as helping the patient undergoing transfer, allows the medical team to get back to home base quickly therefore being available for other potentially lifesaving duties.

Contingency plans are in place to always protect the HEMS services first and foremost but the innovative and excellent service provided by TCAA requires us to engage the mass public in an awareness of their work. The financial support required to facilitate our growing services requires us

to be dynamic. We very much appreciate the support of our donors, supporters and volunteers and feel it is incumbent upon us to stretch their contribution as far as possible.

Clinical and operational report

TAAS remains one of the busiest air ambulance service providers in the country. Following a successful trial, lifesaving services were extended in 2019 to cover the full 24 hours, seven days a week, 365 days a year from both of its operational bases at East Midlands and Coventry Airports. TAAS attended 1,785 critical care missions by its emergency helicopters, and a further 2,147 critical care missions by Critical Care Cars (CCC) – an incredible 3,932 critical care missions in total for 2019; totalling over 38,554 missions since services commenced in 2003. We therefore expect TAAS to reach another monumental milestone in spring 2020 - 40,000 lifesaving missions.

In readiness to deliver 24-hour operations TAAS has actively and successfully recruited additional full-time and contracting specialist pre-hospital doctors and critical care paramedics. As a pre-hospital provider committed to delivering excellence in patient care, we continue to provide specialist doctors on all four of our operational platforms (helicopters and CCCs), and are delighted to report that we now have a bank of over 47 highly skilled doctors working for TAAS, who provided doctor cover ›97% in 2019. TAAS continues to support the West Midlands Pre Hospital Emergency Medicine (PHEM) Training Programme, essentially helping to train and educate the next generation of PHEM doctors.

In addition to increasing clinicians for 24-hour services, TAAS has further improved operational resilience of its CCC fleet by trialling a number of vehicles throughout 2019 to add resilience for its night services. Following a comprehensive review and clinician feedback, the Skoda Kodiaq vRS 4x4 has been chosen as the next generation of TAAS CCCs, and is already proving to be an ideal replacement vehicle.

The HEMS aircraft replacement programme commenced in 2019 to replace both the WNAA and DLRAA aircraft. A detailed survey focusing on current and future clinical needs was completed by clinicians to fully understand the type and strategic needs for the next generation of HEMS aircraft.

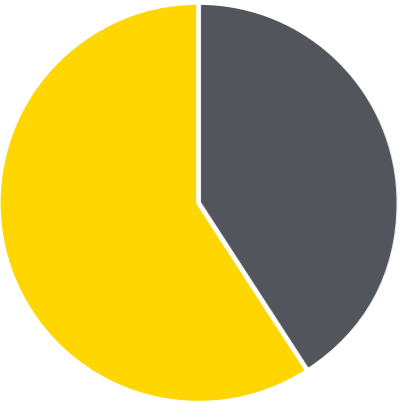
Following a thorough tender and selection process Sloane Helicopters Limited were awarded the contract in November 2019 to deliver two new AgustaWestland 109 GRANDNEW aircraft at the end of December 2020.

Training, education and research opportunities to further improve the care TAAS provides patients continued to be a strategic aim throughout 2019.

TAAS has continued to support the RePHILL trial (a randomised trial of pre-hospital blood and blood product administration), which is scheduled to finish at the end of 2020. TAAS has not only been the top recruiter to the trial but also evidenced the quickest on-scene and clinician decision time to recruit patients to the trial. The evidence gained from the trial will help inform TAAS’ future strategic direction in terms of pre-hospital blood administration.

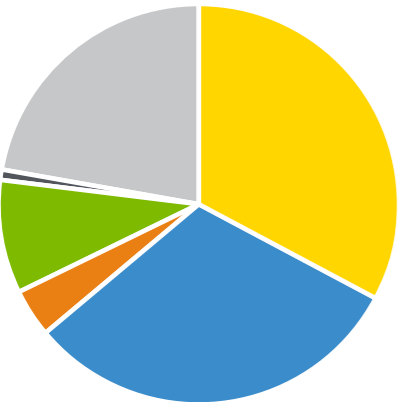
In addition to research opportunities, TAAS is pleased to report that two of its HEMS Paramedics achieved their Post Graduate Certificate in Advanced Clinical Care in 2019, supported research opportunities, and supported the Royal College of Surgeons BASICS Conference. We continue to support the EMAS NHS Trust with education opportunities to enhance their trainee ambulance technician and paramedic courses and hosted HEMS education days in advanced clinical skills for both internal and external clinicians.

In addition to the annual audit assurances for anaesthesia, sedation, surgical skills and Infection, Prevention & Control, services have undergone their ‘Annual Quality Assurance Review’ (AQAR), both scoring ›97% compliance. The AQAR focuses on the CQC ‘key lines of enquiry’ (KLOEs) within the five domains of; ‘Safe’; ‘Effective’; ‘Caring’; ‘Responsive to people’s needs’; and ‘Well-led’.



Total HEMS Missions 2019

41% WNAA
59% DLRAA



Total HEMS Breakdown 2019

33% RTC
31% Medical
4% Sports
9% Fall
1% Industrial
22% Other

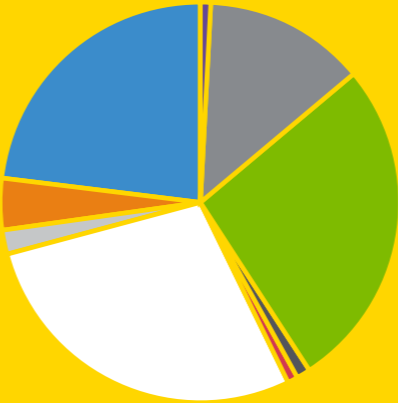
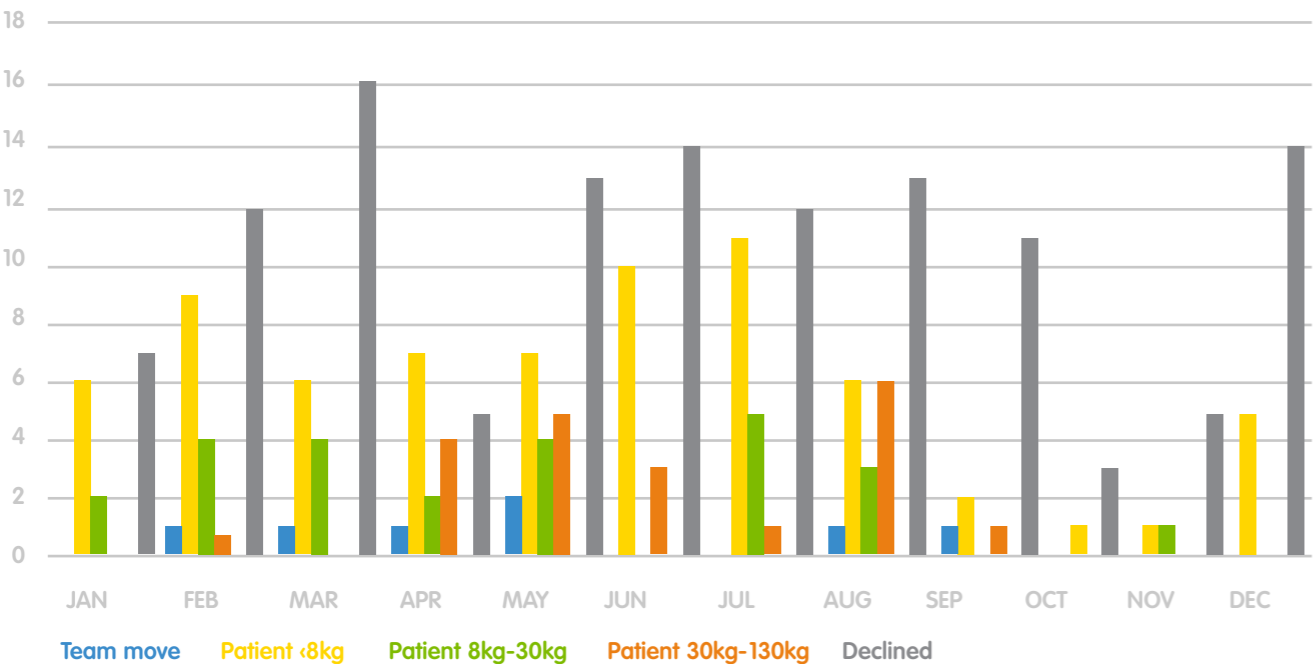
Children's Air Ambulance

Following the successful launch of the two new state-of-the-art TCAA helicopters we were able to complete 124 critical missions across the country in 2019 supporting 10 NHS paediatric and neonatal specialist transport teams in their lifesaving work. This represented a 300% increase compared to 2018.

2019 has certainly been a challenging year for TCAA in having to deal with aircraft availability issues primarily due to aircraft maintenance and pilot availability. We also had to contend with significant additional checks and maintenance after the tragic events in Leicester, but despite these obstacles we have continued to progress our work impressively.

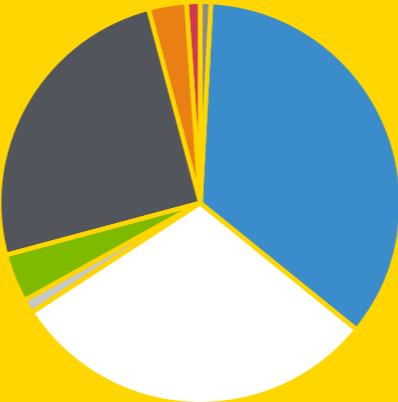
As with our HEMS; training and education is an essential component of TCAA Governance Framework, and in 2019 260 NHS clinicians were trained to safely fly and care for patients in the helicopter; and the education group held the first gold-level training day in December comprising of a series of complex drills, simulated scenarios and debrief.

TCAA Missions 2019



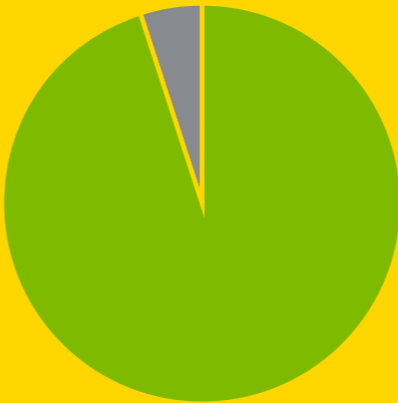
Mission Data WNAA 2019

1% Derbyshire
13% Leicestershire
27% Warwickshire
1% Lincolnshire
1% Nottinghamshire
28% Northamptonshire
2% Staffordshire
4% Other
23% West Midlands



Mission Data DLRAA 2019

1% Staffordshire
35% Derbyshire
30% Leicestershire
1% Warwickshire
4% Lincolnshire
25% Nottinghamshire
3% Northamptonshire
1% Rutland



Compliments 2019

95% Thanks
5% Quality of care

2020 will see further exciting developments in our services to NHS specialist transport teams as we conclude our flight certified Extra Corporeal Membrane Oxygenation (ECMO - a procedure to take over heart and lung functions of the sickest patients) equipment, and a Nitric Oxide gas therapy system used to treat severe breathing difficulties; two extremely important lifesaving developments. In addition to Nitric and ECMO work is underway to develop a helicopter certified incubator system which will be an incredible advancement in neonatal care as it will be the first and only helicopter incubator system available free-of-charge to the NHS.

The featured charts illustrate the number, type and spread of missions in 2019.

Financial review

Financial position

We receive no government support, we rely solely on donations, legacies, sponsorship, grants, fundraising events and our retail operations. We do not see this as a financial burden though instead believe that it enables us to ensure that we put the needs of the patient at the top of our entire decision making.

It is a measure of the services we provide and a credit to our dedicated supporters and staff that in these challenging financial times we have grown financially again this year. Our Group income increased by 8.4% in 2019 to £29m.

The increase in income allows us to cope with increasing costs, secure the stability of the Charity by moving towards our reserves policy and continue building towards the funding of a second helicopter for TCAA. TCAA is a transfer service moving specialist paediatric teams and critically ill babies to and from children’s hospitals nationally.

Our aim, as always, is to ensure the maximisation of funds raised in the operation and running of the HEMS and TCAA.

Reserves policy

We have improved our reserves position in 2019, in line with the desire to secure the stability of the Charity by holding 12 months operational costs, which are approximately £24m. As at 31 December 2019 the Charity held unrestricted free reserves of £18m and has a long-term plan to fill this funding gap through further fundraising. This provides us with the necessary fall-back position to maintain our operational capabilities in periods of downturn and invest in new equipment as it becomes available.

Going concern

As explained in note 22, since the year end there has been an outbreak of Coronavirus which has developed into a global pandemic. The Trustees are naturally concerned about the impact it will have on the employees, donors, sponsors and suppliers of the Charity and are currently assessing what those impacts might be. The Charitable Group is well placed in terms of business continuity as we have initiated several actions to enable our colleagues to continue working safely from home and using technology for communication.

Some tough decisions have had to be made to protect the Charitable Group and as such we have had to temporarily close all of our shops, cancel events, marketing campaigns and manage our expenditure. The majority of our staff have been furloughed and the government’s financial support for these staff has been accessed, together with the Local Authority small business grants.

Our forecasts for the remainder of the year have been adjusted for the impact of the above actions and therefore the financial statements have been prepared on a going concern basis as the Trustees consider that adequate reserves and strong cash balances continue to be available to fund the activities of the Charity and Group for the foreseeable future, albeit we may need to draw upon these reserves depending on the length and effect of the pandemic. The budgeted income and expenditure is considered manageable with the level of reserves for the Charity to be able to continue as a going concern.

Financial instruments

The Charity does not use financial instruments as part of its financial risk management. It is exposed to the usual credit risk and cash flow risk and manages this through credit control procedures. The Trustees do not consider any other risks attaching to the use of financial instruments to be material to an assessment of its financial position or performance.

Section 172 (1) statement Companies Act 2006

During the year, The Companies (Miscellaneous Reporting) Regulations 2018 came in to force which requires large companies to include detail in their annual report describing how the Trustees have had regard to matters set out in section 172 (1) of the Companies Act 2006. The Trustees statement is set out below.

The Trustees have acted in the way which they consider, in good faith, promotes the success of the Charitable Group for the benefit of its members and stakeholders as a whole, and in doing so have given regard to (amongst other matters):

Business relationships

With a highly committed and dedicated workforce, the Charitable Group takes great pride in listening to what our beneficiaries and stakeholders want and continues to provide the level of service they have come to expect, leading to continued increases in the awareness of the Charitable Group’s activities and operations.

Our relationship with the community

As a charity, public benefit is at the heart of all we do. The CEO’s report together with the objectives and activities and achievements and performance section of the Trustees’ annual report gives full details of the impact of our operations.

Maintaining a reputation for high standards

As a fundraising charity, we are compliant with the Code of Conduct issued by the Fundraising Regulator and take our responsibilities for exemplary clinical care very seriously. Further detail can be found in the clinical and operational report included within the Trustees’ report.

Our people

At the end of 2019, we employed 358 members of staff and it is only through the combined effort of our whole workforce – our employees, supporters and volunteers that we can change the lives of so many. The Charity encourages the involvement of employees by means of regular employee meetings and engagement in decision making processes that impact on them directly. Further details regarding key management personnel can be found in the structure, governance and management section of the Trustees’ annual report.

Employee involvement and employment of the disabled

Staff communication meetings are held on a quarterly basis for presentations and discussion of key areas including business updates and projects.

TAAS has a number of policies and procedures in relation to all personnel matters, including:

- Equal opportunities; and
- Health and Safety

The recruitment and training of staff is undertaken in accordance with the Charity’s equal opportunities policy and in line with the Disability Discrimination Act (1995).

Funds held as custodian Trustees

The Charity has access to and control over the funds held for TCAA lottery. These funds are held in a separate bank account from the funds of the Charity. The Charity is registered with the Gambling Commission to run this lottery with day to day operations being under the control of a third party. Funds are released to the Charity in accordance with accounts submitted by the third party.

Principal risks and uncertainties

The Board and Senior Management Team have established a risk register which identifies the current perceived risks and which is reviewed at all monthly Senior Management Team and quarterly Trustee meetings.

We have a formal process in place whereby all types of risks faced by the Charity have been considered as to their probability and impact, measures and strategies have been documented and implemented to deal with the identified risks on both an individual and overall basis. All activity is reviewed in the context of these risks and our principal risks are noted.

Principal risks	What the risks mean to The Air Ambulance Service	How we manage the risks
Maintaining financial stability	The risk is that we don’t have sufficient income to operate.	We have regular cash flow forecasts and a robust budgeting process. We also have different income streams to avoid dependence on any one income stream.
Governance and strategy	The risk is that we don’t have the right governance structures in place to drive our strategy.	We regularly review our performance and governance structures. There are processes in place to lead strategic change.
People capability and capacity	The risk is that talented staff are not attracted, developed and retained in a competitive labour market.	Recruitment, appraisal and training processes are regularly reviewed. We benchmark our pay and benefits across the sector.
External influence and perception	There is a risk of loss of public trust and confidence. People do not understand our purpose because our messaging is not clear.	We are transparent in the delivery of our services and have a strategy to develop our brand.

Plans for the future

At the end of 2019, the Group developed a strategic, tactical and implementation plan for 2020-2022. This document reviewed our Vision, Mission, Core Values and Core Principles. It then set out seven strategic aims for 2020-2022.

Our Vision is that we want children to grow into adults and adults to live longer, making bereavement through trauma rare.

Our Mission Statement, our rapid response services work tirelessly to save lives and alleviate pain and suffering, wherever and whenever needed, is reflected in our Core Values which are Compassion, Courage and Creativity.

As an organisation we are clear on three things, our ultimate aim (Vision), the impact we make on Society (Mission) and the way we go about achieving this important work (Values). Every individual in every part of the organisation holds these three things dear to them, for we are not here to do a job: we are here for a purpose, driven by passion, commitment and humanity.

The seven strategic aims which are to be developed over the 2020-2022 period are:

- Continuously advance rapid response critical care services to patients
- Be recognised as a leading authority on pre-hospital emergency care and paediatric transfer services
- Raise awareness, understanding and engagement with our charity across the country
- Unite people in the common purpose of our charity and create advocates who will enhance the reputation and reach of the Charity
- Be the organisation of choice and opportunity for the most talented and driven from diverse backgrounds

- Drive best practice across all areas of the organisation in a sustainable, responsible and ethical manner, to ensure a positive impact on the communities and environments in which we operate
- Grow income to £30 million in a diverse and sustainable manner to continue and develop our services.

Each of these has a detailed plan behind it which involves the whole of the Charity and measures to check and report our progress towards these aims.

Statement of Trustees' responsibilities

The Trustees (who are also Directors of TAAS for the purposes of company law) are responsible for preparing the Trustees' annual report including the strategic report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepting Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and the Group and of the incoming resources and application of resources, including income and expenditure, of the Charitable Group for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2015 (FRS 102);
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charitable Group will continue in operation.

The Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the Charitable Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charitable Company and the Group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the Charitable Company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Provision of information to Auditor

So far as each of the Trustees is aware at the time this report is approved:

- there is no relevant audit information of which the Charitable Company's Auditor is unaware; and
- the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

Approved by the Board of Trustees on 20th May 2020 and signed on its behalf by:

Chris Faircliffe

Chris Faircliffe
Chairman



Independent Auditor's report to the members of The Air Ambulance Service

Opinion

We have audited the financial statements of TAAS (the parent Charitable Company) and its subsidiaries (the Group) for the year ended 31 December 2019 which comprise the Consolidated Statement of Financial Activities, the Consolidated Balance Sheet, the Charitable Company Balance Sheet, the Consolidated Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the Group's and parent Charitable Company's affairs as at 31 December 2019, and of the Group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Group and parent Charitable Company in accordance with the ethical requirements that are relevant

to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of matter

We draw attention to the statement on going concern on page 20 of the Trustees' annual report and the going concern accounting policy in note 1 of the financial statements, which describes the economic and social consequences the Charitable Group is facing as a result of COVID-19 which is impacting the operational aspects of the Group's charity shops and personnel available for work. Our opinion is not modified in respect of this matter.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the Trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the Group's or parent Charitable Company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The Trustees are responsible for the other information. The other information comprises the information included in the Trustees' annual report, other than the financial statements and our Auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' report (incorporating the strategic report and the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the directors' report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the Group and parent Charitable Company and its environment obtained in the course of the audit, we have not identified material misstatements in the strategic report and the directors' report. We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the parent Charitable Company, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent Charitable Company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of Trustees

As explained more fully in the Trustees' responsibilities statement set out on page 22, the Trustees (who are also the directors of the Charitable Company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the Group's and parent Charitable Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the Group or the parent

Charitable Company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed Auditor under the Companies Act 2006 and report in accordance with this Act.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditor's report.

Use of our report

This report is made solely to the Charitable Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company and the Charitable Company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Simon Atkins FCA

Senior Statutory Auditor
for and on behalf of:

Cooper Parry Group Limited
Chartered Accountants
Statutory Auditor

Park View
One Central Boulevard
Blythe Valley Business Park
Solihull
West Midlands
B90 8BG

Date: 20th May 2020

Consolidated statement of financial activities

for the year ended 31 December 2019

	Note	Unrestricted funds £'000	Restricted funds £'000	2019 total £'000	2018 total £'000
Income					
Incoming resources from generated funds					
Donations and legacies	2	10,888	1,084	11,972	11,230
Other trading activities	2	16,914	-	16,914	15,408
Investment income	4	30	-	30	34
Total income		27,832	1,084	28,916	26,672
Expenditure					
Costs of raising funds					
Costs of generating voluntary income		4,156	-	4,156	4,420
Commercial trading operations and other costs		11,376	-	11,376	10,094
Charitable activities					
Operation of Air Ambulances		7,928	1,045	8,973	6,487
Total expenditure	5	23,460	1,045	24,505	21,001
Net income		4,372	39	4,411	5,671
Transfer between funds	14	100	(100)	-	-
Net movement in funds		4,472	(61)	4,411	5,671
Reconciliation of funds					
Total Funds brought forward at 1 January 2019		14,942	688	15,630	9,959
Total funds carried forward at 31 December 2019		19,414	627	20,041	15,630

The statement of financial activities includes all gains and losses recognised in the year. All income and expenses are derived from continuing activities.

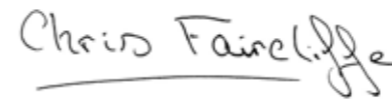
Consolidated balance sheet

as at 31 December 2019

	Note	2019 £'000	2019 £'000	2018 £'000	2018 £'000
Fixed assets					
Tangible assets	10		1,466		1,578
Current assets					
Debtors	12	5,049		5,610	
Stocks		302		166	
Cash at bank and in hand		15,329		11,778	
		20,680		17,554	
Creditors					
Amounts falling due within one year	13	(2,105)		(3,502)	
Net current assets			18,575		14,052
Net assets			20,041		15,630
Funds					
Unrestricted funds					
General funds	15		19,414		14,942
Restricted funds					
	14		627		688
			20,041		15,630

The notes on pages 30 to 43 form part of these financial statements.

These financial statements were approved by the Board of Trustees and were signed on their behalf on 20th May 2020.



Chris Faircliffe
Chairman

Charity balance sheet

as at 31 December 2019

	Note	2019 £'000	2019 £'000	2018 £'000	2018 £'000
Fixed assets					
Tangible assets	10		652		752
Investments	11		1		1
			653		753
Current assets					
Stocks		7		-	
Debtors	12	4,859		5,449	
Cash at bank and in hand		14,519		11,274	
		19,385		16,723	
Creditors					
Amounts falling due within one year	13	(1,351)		(2,779)	
Net current assets			18,034		13,944
Net assets			18,687		14,697
Funds					
Unrestricted funds					
General funds	15		18,060		14,009
Restricted funds					
	14		627		688
			18,687		14,697

The notes on pages 30 to 43 form part of these financial statements.

These financial statements were approved by the Board of Trustees and were signed on their behalf on 20th May 2020.

Chris Faircliffe

Chris Faircliffe
Chairman

Consolidated statement of cash flow

for the year ended 31 December 2019

	2019 £'000	2018 £'000	
Reconciliation of net incoming resources to net cash flow from operating activities			
Net income	4,411	5,671	
Depreciation	511	509	
Loss on disposal of fixed assets	-	24	
Increase in stock	(136)	(7)	
Decrease/(increase) in debtors	561	(2,174)	
(Decrease)/increase in creditors	(1,397)	(155)	
Interest received	(30)	(34)	
Net cash inflow from operating activities	3,920	3,834	
Cash flow statement			
Net cash inflow from operating activities	3,920	3,834	
Cash flows from investing activities	30	34	
Proceeds on sale of tangible fixed assets	-	328	
Purchase of tangible fixed assets	(399)	(624)	
Increase in cash and cash equivalents in the year	3,551	3,572	
Analysis of changes in net cash			
	At 1 January 2019 £'000	Cash flow £'000	At 31 December 2019 £'000
Cash at bank and in hand	11,778	3,551	15,329
		2019 £'000	2018 £'000
Reconciliation of movement in cash			
Net increase in cash and cash equivalents for the year		3,551	3,572
Cash and cash equivalents as at 1 January 2019		11,778	8,206
Cash and cash equivalents as at 31 December 2019		15,329	11,778
Cash flows from investing activities			
Interest received		30	34

Notes to the financial statements

for the year ended 31 December 2019

1. Accounting policies

The following accounting policies have been applied in dealing with items which are considered material in relation to the financial statements.

Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

TAAS meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

The consolidated accounts incorporate the accounts of the parent Charitable Company and all Group undertakings. Consolidation has been undertaken on a line by line basis. A separate statement of financial activities for the parent Charitable Company is omitted from the Group accounts by virtue of section 408 of the Companies Act 2006.

Going concern

As explained in note 22, since the year end there has been a global Coronavirus pandemic which is having a significant economic impact globally. At the time of signing these financial statements, it is relatively early days regarding an assessment of the impact of the virus on the global economy, but it is clear that there will be a significant level of uncertainty in all markets around the world for a sustained period of time.

However, the Trustees believe the Charitable Group is well placed through the uncertain times caused by the Coronavirus pandemic due to its strong cash balance and significant net current assets position amounting to £20m at the year end.

Forecasts for the remainder of the year have been adjusted for the impact of various actions taken by the Charitable Group including the temporary closure of all shops, the cancellation of events, marketing campaigns and strict management of expenditure. The majority of staff have been furloughed and the government’s support for these staff has been accessed together with the Local Authority small business grants.

The financial statements have been prepared on the going concern basis as the Trustees consider that adequate reserves and strong cash balances continue to be available to fund the activities of the Charity and the Group for the foreseeable future. The budgeted income and expenditure is considered manageable with the level of reserves for the Charity to be able to continue as a going concern.

Incoming resources

All incoming resources are included in the Statement of Financial Activities when the Charitable Group is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Gifts in kind**
- i)

Assets given for distribution by the Charity are included in the Statement of Financial Activities only when distributed.
- ii)

Assets given for use by the Charity (e.g. property for its own occupation) are included in the Statement of Financial Activities as incoming resources when receivable.
- iii)

Gifts made in kind but on trust for conversion into cash and subsequent application are included in the accounting period in which the gift is sold.

In all cases, the amount at which gifts in kind are brought into the accounts is either a reasonable estimate of their value to the Charitable Group or the amount actually realised.

Donated services and facilities

Donated services and facilities are included at the value to the Charitable Group where this can be quantified. In accordance with the Charities SORP (FRS 102), the value of services provided by volunteers has not been included in these accounts.

Legacies

Legacies are recognised at the earlier of the date that probate was granted or the legacy was received. Other legacies notified are not accrued due to uncertainty of value and timing.

Trading outlets

Retail sales are included in the period in which the sale is initiated.

Structure of funds

Where there is a legal restriction on the purpose to which a fund may be put, the fund is classified in the accounts as a restricted fund. Funds where the capital is held to generate income for charitable purposes and cannot itself be spent are accounted for as endowment funds. Other funds are classified as unrestricted funds. Funds which are not legally restricted but which the Trustees have chosen to earmark for set purposes are designated funds.

Resources expended

All expenditure is accounted for on an accruals basis. All expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party. Expenditure is matched against the restricted or unrestricted funds to which it relates. Support costs directly attributable to an activity are allocated to that activity. Other costs that cannot be directly attributed are allocated against the categories based on management’s estimate of usage of those services.

- a)

Costs of raising funds

The costs of generating funds are the costs associated with generating income through fundraising and other activities, including the costs of the commercial trading operations
- b)

Charitable activities

The Trustees consider that there is only one charitable activity, that of the provision of an air ambulance service
- c)

Governance costs

These are the costs associated with the governance arrangements of the Charity which relate to the general running of the Charity as opposed to those costs associated with fundraising or charitable activity. The costs include external audit and costs associated with constitutional and statutory requirements e.g. the cost of Trustee meetings and preparing statutory accounts.

Fixed assets

Capitalisation

All assets falling into the following categories are capitalised.

- i)

Tangible assets which are capable of being used for more than one year and have a cost equal to or greater than £500, (£200 for The Air Ambulance Service Trading Limited)

- ii)

Groups of tangible fixed assets which are interdependent or would normally be provided or replaced as a Group with a total value in excess of £5,000 and an individual value of £500 or more, (£200 for The Air Ambulance Service Trading Limited)
- iii)

Computer software licenses are capitalised as intangible assets where they are capable of being used for more than one year and have a cost, individually or as a Group, equal to or greater than £500, (£200 for The Air Ambulance Service Trading Limited).

Tangible fixed assets and depreciation

Fixed assets are recorded at cost or, in the case of assets where assets have been donated to the Group, at valuation at the time of acquisition. Depreciation is provided on all tangible fixed assets excluding freehold land, at rates calculated to write off the cost, less estimated residual value, based on values prevailing at the date of acquisition, of each asset, on a straight line basis, over its expected useful life, as follows:

Buildings	7%
Fixtures and fittings	20%
Medical equipment	20%
Office equipment	20%
Motor vehicles	25%
Computer equipment	33%

The holding value of assets is regularly reviewed for impairment and where deemed appropriate assets are written down.

Fixed asset investments

Investments in unlisted shares, where there is no readily identifiable market value, are recorded at best available price as at 31 December 2019.

Current asset investments

Investments are valued at market value.

Stock

Stock consists of purchased goods for resale and items to be given to volunteers and people who participate in fundraising events. Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow-moving items. The value of goods donated for sale in the Group’s charity shops is not included in stock. Instead, they are accounted for as income in the period in which the goods are sold.

Debtors

Short term debtors are measured at transaction price, less any impairment. Loans receivable are measured initially at fair value, net of any transaction costs, and are measured subsequently at amortised cost using the effective interest method, less any impairment.

Cash and cash equivalents

Cash is represented by cash in hand and deposits with financial institutions repayable without penalty on notice of not more than 24 hours. Cash equivalents are highly liquid investments that mature in no more than three months from the date of acquisition and that are readily convertible into known amounts of cash with insignificant risk of change in value.

Financial instruments

The Charitable Company enters into only basic financial instrument transactions that result in the recognition of financial assets and liabilities like trade and other accounts receivable and payable, loans from banks and other third parties, loans to related parties and investments in non-puttable ordinary shares. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

Creditors and provisions

Creditors and provisions are recognised where the Charitable Company has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Pensions

The Charitable Company operates a defined contribution pension scheme for employees. The assets of the scheme are held separately from those of the Charitable Company. The annual contributions payable are charged to the Statement of Financial Activities.

Operating leases

Operating lease rentals are charged to the statement of financial activities on a straight line basis over the lease term. Lease incentives are charged on a straight line basis over the term of the lease.

Gift Aid payments receivable

The parent Charity receives income from its trading subsidiary under the Gift Aid scheme, which are recognised as distributions to owners in equity within retained earnings of that company.

At the reporting date there was no legal obligation in place for the Charity to receive this Gift Aid payment, although prior to the reporting date the trading subsidiary board had indicated its intention to pay the taxable profits to the parent Charity in respect of the reporting date.

There is no tax charge in the year due to the exception under 29.14A of FRS 102. Relief is allowed as the Gift Aid payment will be made by the trading subsidiary to the parent company within nine months of the year end.

Judgements in applying accounting policies and key sources of estimation uncertainty

The Charitable Company makes estimates and assumptions concerning the future. Management are also required to exercise judgement in the process of applying the Charitable Company's accounting policies. Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The estimates and assumptions that have a significant risk of causing material adjustment to the carrying amounts of assets and liabilities within the next financial year are addressed below.

In preparing these financial statements, the Trustees have made the following judgements:

- Determine whether leases entered into by the Charitable Company either as a lessor or a lessee are operating leases or finance leases. The decisions depend on an assessment of whether the risks and rewards of ownership have been transferred from the lessor or lessee on a lease by lease basis based on an evaluation of the terms and conditions of the arrangements, and accordingly whether the lease requires an asset and liability to be recognised in the statement of financial position.
- Provisions
A provision is recognised when the Charitable Company has a present legal or constructive obligation as a result of a past event for which it is probable that an outflow of resources will be required to settle the obligation and the amount can be reliably estimated. If the effect is material, provisions are determined by discounting the expected future cash flow at a rate that reflects the time value of money and the risks specific to the liability.

Whether a present obligation is probable or not requires judgment. The nature and type of risks for these provisions differ and management's judgement is applied regarding the nature and extent of obligations in deciding if an outflow of resources is probable or not.

- Depreciation and residual values
The Trustees have reviewed the asset lives and associated residual values of all fixed asset classes, and in particular, the useful economic life and residual values of fixtures and fittings, and have concluded that asset lives and residual values are appropriate.

The actual lives of the assets and residual values are assessed annually and may vary depending on a number of factors. In re-assessing asset lives, factors such as technological innovation, product life cycles and maintenance programmes are taken into account. Residual value assessments consider issues such as future market conditions, the remaining life of the asset and projects disposal values.

2. Donations and legacies

	Unrestricted funds	Restricted funds	Total funds 2019	Total funds 2018
	£'000	£'000	£'000	£'000
Donations	6,452	-	6,452	5,699
Legacies	4,436	-	4,436	5,122
Grants receivable (see note 3)	-	1,084	1,084	409
	10,888	1,084	11,972	11,230

Other trading activities

Charity shop income (see note 11.1)	10,132	-	10,132	8,818
Lottery income	6,377	-	6,377	5,352
Event income	236	-	236	231
Other	169	-	169	1,007
	16,914	-	16,914	15,408

Income from donations and legacies in 2018 was £11.230m of which £10.821m was attributable to unrestricted funds and £0.409m to restricted funds. Income from other trading activities in 2018 was £15.408m of which £15.190m was attributable to unrestricted funds and £0.218m to restricted funds.

3. Material grants received by category

	2019 £'000	2018 £'000
Sources of material grants		
Toyota Manufacturing UK Charitable Trust	38	-
Birmingham Soft Drinks Foundation	12	-
General Charities of the City of Coventry	90	90
The Margaret Giffen Charitable Trust	25	25
Rugby Group Benevolent Fund	10	10
The Bernard Sunley Trust	20	20
Kirby Laing Foundation	-	25
O'Brien Charitable Trust	10	10
Freddie's Wish	12	-
Goldman Sachs	10	-
G J W Charitable Trust	-	10
The Saintbury Trust	20	-
J Measures	156	-
The EBM Charitable Trust	10	-
J Ridley	20	-
I Smith	50	-
C Short	48	-
G Barrett	26	-
J Brown	61	-
G Hawley	33	-
Other < £10,000	433	219
Total	1,084	409

4. Investment income

	2019 £'000	2018 £'000
Bank interest	30	26
Other	-	8
	30	34

5. Resources expended by activity

	Basis of allocation	Generating voluntary £'000	Trading costs £'000	Charitable activities £'000	Governance costs £'000	2019 £'000	2018 £'000
Costs of fundraising							
Costs directly allocated to activities							
Fundraising Costs	Direct	1,325	-	-	-	1,325	1,008
Operations	Direct	-	-	8,172	-	8,172	5,745
Marketing and PR	Direct	2,073	-	-	-	2,073	2,369
Trading costs	Direct	-	10,983	-	-	10,983	9,780
Depreciation	Direct	-	283	228	-	511	509
Support costs allocated to activities							
Support Services	Hours	758	-	573	110	1,441	1,590
		4,156	11,266	8,973	110	24,505	21,001

Operational and fundraising staff are allocated directly, management and administration are allocated on a time apportioned basis.

The expenditure in 2018 was £21.001m of which £20.174m was attributable to unrestricted funds and £0.827m to restricted funds.

6. Staff costs

	2019 £'000	2018 £'000
Wages and salaries	6,823	5,901
Social security costs	569	477
Pension costs	168	118
Redundancy and termination payments	85	44
	7,645	6,540

The average number of employees during the year was as follows:

	2019 No.	2018 No.
Aviation Operations	30	25
Fundraising	23	21
Trading	277	254
Administration	28	30
	358	330

Pensions contributions

The Charity operates a defined contribution pension scheme for employees. The assets of the scheme are held separately from those of the Charity. Annual contributions amounting to £168,412 (2018: £118,136) were charged to the Statement of Financial Activities during the year. At the balance sheet date, there were £36,317 outstanding contributions (2018: £25,003).

Key Management Personnel (Senior Management) remuneration

There were seven members of the senior management team and their aggregate remuneration in respect of qualifying services for the Group was:

	2019 £'000	2018 £'000
Remuneration receivable	541	536
Social security costs	56	55
Pension contributions	41	27
	638	618

The number of employees whose remuneration for the year fell within the following bands were:

	2019 No.	2018 No.
£130,000 to £139,999	1	-
£120,000 to £129,999	-	1
£90,000 to £99,999	3	1
£80,000 to £89,999	-	1
£70,000 to £79,999	-	1
£60,000 to £69,999	-	1
£10,000 to £59,999	3	3

No other employees (outside of key management personnel) earned more than £60,000 in the year.

7. Trustees and connected persons’ transactions

Trustees’ expenses reimbursed

During the year expenses of £767 (2018: £642) were reimbursed to 3 (2018: 3) Trustees.

Trustees’ remuneration

No Trustees received remuneration during the year (2018: Nil).

The Charity pays an insurance premium in respect of Trustees’ and Individuals’ liability cover at a cost of £991 (2018: £1,119).

Details of transactions with Trustees or connected persons

During the year Mr P Whatmore, Trustee, purchased event tickets from the Charity amounting £660 and this amount remained recoverable at the year end. The outstanding balance has since been recovered after the year end.

8. Net incoming resources

	2019	2018
	£'000	£'000
This is stated after charging:		
Auditors’ remuneration - audit services	17	17
Depreciation – owned assets	511	509
Loss on disposal of tangible fixed assets	-	24
Operating Lease Costs	6,563	4,982

9. Taxation

The Charitable Company, as a registered charity, is exempt from tax on income and gains falling within section 478 of the Taxes Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen within the charitable company.

10. Tangible fixed assets

GROUP

	Leasehold property £'000	Fixtures & fittings £'000	Equipment £'000	Motor vehicles £'000	Total £'000
Cost					
At 1 January 2019	141	1,355	2,018	81	3,595
Additions	-	199	130	70	399
Disposals	-	-	-	-	-
At 31 December 2019	141	1,554	2,148	151	3,994
Depreciation					
At 1 January 2019	71	837	1,054	55	2,017
Charge for the year	9	178	300	24	511
Disposals	-	-	-	-	-
At 31 December 2019	80	1,015	1,354	79	2,528
Net book value					
At 31 December 2019	61	539	794	72	1,466
At 31 December 2018	70	518	964	26	1,578

CHARITY

	Leasehold property £'000	Fixtures & fittings £'000	Equipment £'000	Motor vehicles £'000	Total £'000
Cost					
At 1 January 2019	134	289	1,470	68	1,961
Additions	-	-	58	70	128
Disposals	-	-	-	-	-
At 31 December 2019	134	289	1,528	138	2,089
Depreciation					
At 1 January 2019	65	270	828	46	1,209
Charge for the year	9	6	192	21	228
Disposals	-	-	-	-	-
At 31 December 2019	74	276	1,020	67	1,437
Net book value					
At 31 December 2019	60	13	508	71	652
At 31 December 2018	69	19	642	22	752

11. Investments in subsidiary undertaking

	2019 £'000	2018 £'000
Cost as at 31 December 2019 and 31 December 2018	1	1

The following are subsidiary undertakings at 31 December 2019:

Name	Holding	Principal activity	Proportion held by the Charity
The Air Ambulance Service Trading Limited	Ordinary shares	Retail Charity outlet	100%
The Air Ambulance Service Events Limited	Ordinary shares	Dormant	100%
The Air Ambulance Service Recycling Limited	Ordinary shares	Dormant	100%
The Air Ambulance Service Aviation Limited	Ordinary shares	Dormant	100%
TAA Service	Company limited by guarantee	Dormant	n/a
The Children's Air Ambulance	Company limited by guarantee	Dormant	n/a

All of the above companies are incorporated in England and Wales.

11.1 Net income from trading activities of subsidiary

The Air Ambulance Service Trading Limited, the wholly owned subsidiary of the Charity is a retail charity outlet. A summary of its trading results for the year to 31 December 2019 are shown below.

Audited accounts will be filed with the Registrar of Companies.

	2019 £'000	2018 £'000
Turnover	10,132	8,818
Cost of sales	(884)	(666)
Administration expenses	(7874)	(7,219)
Operating profit	1,374	933
Profit after tax	1,374	933
Retained earnings at the beginning of the year	933	827
Profit for the year	1,374	933
Gift Aid payment	(954)	(827)
Retained earnings at the end of the year	1,353	933
The assets and liabilities at 31 December were		
Fixed assets	814	825
Current assets	1,678	1,196
Current liabilities	(1,139)	(1,088)
Total net assets	1,353	933
Aggregate share capital and reserves	1,353	933

12. Debtors

	Group		Company	
	2019 £'000	2018 £'000	2019 £'000	2019 £'000
Amounts falling due within one year				
Amounts due from group undertaking	-	-	386	365
Trade debtors	251	147	83	34
Other debtors	4	12	4	-
Prepayments	718	659	398	347
Accrued income	3,887	4,612	3,887	4,612
VAT	189	180	101	91
	5,049	5,610	4,859	5,449

13. Creditors

	Group		Company	
	2019 £'000	2018 £'000	2019 £'000	2018 £'000
Amounts falling due within one year				
Trade creditors	592	719	364	482
Taxation and social security	169	148	84	79
Other creditors	24	20	21	19
Accruals and deferred income	1,320	2,615	882	2,199
	2,105	3,502	1,351	2,779

Included within accruals and deferred income is an amount of £0.5m (2018 £1.7m) received from Libor banking fines.

14. Restricted funds

	Balance at 1 Jan 2019 £'000	Incoming resources £'000	Outgoing resources £'000	Transfers £'000	Balance at 31 Dec 2019 £'000
The Children's Air Ambulance – Incubator	18	-	-	-	18
CAA Helicopter lease appeal	-	94	94	-	-
DLRAA Helicopter lease appeal	-	487	487	-	-
WNAA Helicopter lease appeal	-	334	334	-	-
Lloyds Charities Trust	49	-	-	-	49
Various Other Trusts and Foundations	46	169	54	(100)	61
LIBOR Funding	499	-	-	-	499
Restricted Fixed Asset	76	-	76	-	-
	688	1,084	1,045	(100)	627

	Balance at 1 Jan 2018 £'000	Incoming resources £'000	Outgoing resources £'000	Transfers £'000	Balance at 31 Dec 2018 £'000
Children's Air Ambulance Helicopter Appeal	174	4	178	-	-
The Children's Air Ambulance – Incubator	18	-	-	-	18
The Bernard Sunley Charitable Foundation	-	20	20	-	-
AAA LIBOR Funding	3	-	3	-	-
Rugby Group Benevolent Fund	2	-	2	-	-
CAA Helicopter lease appeal	-	45	45	-	-
DLRAA Helicopter lease appeal	-	90	90	-	-
WNAA Helicopter lease appeal	155	241	396	-	-
Lloyds Charities Trust	49	-	-	-	49
Various Other Trusts and Foundations	43	9	6	-	46
LIBOR Funding	-	218	19	300	499
Restricted Fixed Asset	144	-	68	-	76
	588	627	827	300	688

Purposes of restricted funds

The Children's Air Ambulance – Incubator was an appeal launched to purchase an incubator for TCAA before it was part of TAAS.

The Bernard Sunley Charitable Foundation donated a Grant towards the expenditure of the WNAA night car service.

The AAA LIBOR funding have provided funds to meet the costs of the rapid response vehicles.

The Rugby Group Benevolent Fund gave us a grant to buy an oxylog 3000 ventilator.

The CAA helicopter lease appeal represents funds received specifically towards CAA lease costs.

The DLRAA helicopter lease appeal represents funds received specifically towards DLRAA lease costs.

The WNAA helicopter lease appeal represents funds received specifically towards WNAA lease costs.

The Lloyds Charities Trust donated a granted to purchase a new detachable stretcher for one of our clinical partners (Evelina Children's Hospital or Great Ormond Street Hospital).

Various other trusts and foundations have provided donations for specific restricted projects.

The LIBOR funding was awarded to meet the capital costs associated with the two new Children's helicopters.

Restricted fixed asset fund represents funding received from various donors towards the purchase of fixed assets. This fund will be charged with the depreciation on assets purchased.

15. Unrestricted funds

GROUP	1 Jan 2019 £'000	Incoming £'000	Outgoing £'000	Transfers £'000	31 Dec 2019 £'000
General funds	14,942	27,832	23,460	100	19,414

	1 Jan 2018 £'000	Incoming £'000	Outgoing £'000	Transfers £'000	31 Dec 2018 £'000
General funds	9,371	26,045	20,174	(300)	14,942

CHARITY

	1 Jan 2019 £'000	Incoming £'000	Outgoing £'000	Transfers £'000	31 Dec 2019 £'000
General funds	14,009	18,653	14,702	100	18,060

	1 Jan 2018 £'000	Incoming £'000	Outgoing £'000	Transfers £'000	31 Dec 2018 £'000
General funds	8,544	18,054	12,289	(300)	14,009

16. Analysis of net assets between funds

	Unrestricted £'000	Restricted £'000	2019 total £'000	Unrestricted £'000	Restricted £'000	2018 total £'000
Fixed assets	1,036	430	1,466	989	589	1,578
Net current assets	18,378	197	18,575	13,953	99	14,052
	19,414	627	20,041	14,942	688	15,630

17. Operating lease commitments

At 31 December 2019 the Charitable Group had future minimum lease payments under non-cancellable operating leases as set out below.

GROUP	2019 land and buildings £'000	2019 other items £'000	2018 land and buildings £'000	2018 other items £'000
Operating leases which expire:				
Within 1 year	1,571	7,014	1,517	7,018
Between 1 to 5 years	4,265	21,672	4,684	24,352
More than 5 years	1,692	-	2,249	2,882
	7,528	28,686	8,450	34,252

CHARITY	2019 land and buildings £'000	2019 other items £'000	2018 land and buildings £'000	2018 other items £'000
Operating leases which expire				
Within 1 year	93	6,847	85	6,841
Between 1 to 5 years	463	21,646	463	24,140
More than 5 years	69	-	162	2,882
	625	28,493	710	33,863

18. Financial commitments

As a result of Group registration arrangements for value added tax (VAT), the Charitable Company is jointly and severally liable together with other members of the Group for any VAT due by the representative member of the Group.

19. Membership

TAAS is incorporated under the Companies Act 2006 as a company limited by guarantee having no share capital. The liability of members to contribute towards the debts of the Charity in the event of a deficit on winding up is limited to £1.

20. Controlling parties

In the opinion of the Trustees, given the structure of the Charity, there is no ultimate controlling party.

21. Related party transactions

Transactions with Trustees are disclosed in note 7.
There were no other related party transactions in the year (2018: none).

22. Post balance sheet events

Subsequent to the year end, there has been an outbreak of Coronavirus which has developed into a global pandemic. At this stage the Trustees are assessing what impact this may have on the Charity, though there remains a high level of uncertainty about the extent and the timeframe of the virus on the global economy, they believe the Charity is strongly placed to handle any downturn that may occur in any of the business sectors the Charity operates in.

Subsequent to the year end, the Trustees invested £5m in a portfolio of stocks and shares equally managed by CCLA and Cazenove Capital.





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